



# ISO CERTIFICATION & TRAINING SERVICES

We are committed to providing ISO certification and training services to help companies meet international standards & business protocols. Our certification programs help enterprises engage in continuous in-house development leading to the advancement of operations by increasing the level of employee awareness, management and safety.

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Velosi provides unique ISO certification and training services to help companies achieve greater performance by defining required business standard procedures that the companies must follow to accomplish their goals and objectives.

Our unique ISO certification services also help companies create an organizational culture that spontaneously engages in a constant cycle of self-evaluation, correction, and advancement of operations and processes by boosting the level of employee awareness, management, leadership and commitment.

We have developed a comprehensive array of ISO certifications to fulfill the specific needs of a wide range of business sectors.

By integrating global coverage and local knowledge with our broad range of services, we are able to design custom-fit solutions to complicated issues. Our extensive range of inter-related services and modular methodologies ensures that we can accommodate a large spectrum of projects.

#### COMPANY EXPERIENCE AND CAPABILITIES

Velosi's expert team has almost four decades of rich experience in helping our clients by providing an absolute suite of ISO certification and training services. We operate through a number of associate offices in Africa, Asia, Europe and Middle East.

Our unique way of approaching problems comes from the efforts we have taken to date to reach global goals while meeting local needs. Velosi achieves this uniqueness by delivering the type of services that are superior to its competitors and having the opportunity to associate with the world's major established and emerging markets.

From anywhere in the world, you can easily access our network to receive exceptional ISO certification and training from local staff with local knowledge, making it easier for organizations who are trying to manage operations in remote areas.

37+
YEARS OF EXPERIENCE

38+

COUNTRIES

WORLDWIDE

100% SATISFIED CLIENTS

600+
PROJECTS
COMPLETED







To become the world's premier ISO certification and training services provider.



#### **OUR MISSION**

To create value for our clients by providing systematic instruction and assistance in securing ISO certification through a renowned panel of ISO professionals.

#### GLOBAL REACH, LOCAL SERVICE

We operate globally through our associate offices in Africa, Asia, Europe and Middle East. Velosi's corporate office is located in the UK and the head office is in Abu Dhabi, UAE. We have associate offices in over 38 countries worldwide. With local staff and local knowledge, we are uniquely positioned to support companies that manage operations remotely or in unfamiliar territories.



### ISO INTRODUCTION

In today's globalized world characterized by strong competition and swiftly changing market conditions, implementing widely recognized standards such as ISO certifications is significant for meeting international quality standards.

Founded in 1947 and headquartered in Geneva, Switzerland, the International Organization for Standardization (ISO) is a global standard-setting body that consists of delegates from various standards organizations around the world. ISO certifications enable you to showcase that your products, services, processes and systems are in compliance with the national and international regulations and standards.

#### IMPORTANCE OF ISO CERTIFICATION

This only means that your company has been attested for meeting the specific business quality procedures and requirements.

- All processes are evaluated and standardized
- Issues are detected quickly
- Enhanced customer satisfaction/confidence
- Greater understanding of customer needs
- Reducing costs across all aspects of your business
- Improved perception of your company
- Better knowledge of workers to your firm
- Improve participation of employees
- Access to solutions for common issues
- Increased market access across the globe

#### **ACCREDITATION BODIES\***



#### **OUR SECTORS**

We offer ISO services that fit all types of businesses, ranging from household trading to aviation services.

Agriculture	Nuclear & Energy	Pharmaceuticals	Construction	Engineering & Consultancy	Household Goods
Repair & Motor Vehicles	Information Technologies	Schools & Education	Publishing Companies	Machinery & Equipment	Transport & Logistics
Trading & Manufacturing	Electrical Instrumentation	るる 岡二 Hospitality Industries	Aerospace	Hospital & Medical	Others

# WHAT WE CAN OFFER?



# VELOSI OFFERS CERTIFICATION & TRAINING SERVICES FOR THE BELOW ISO STANDARDS:

01	ISO 9001	Quality Management System
02	ISO 14001	Environmental Management System
03	OHSAS 18001	Occupational Health and Safety Management Systems
04	ISO 45001	Occupational Health and Safety Management Systems
05	ISO 22000	Food Safety Management System
06	HACCP	Hazard Analysis & Critical Control Points
07	ISO 20000	Information Technology – Services Management System
08	ISO 27001	Information Security Management System
09	ISO 50001	Energy Management System
10	ISO 13485	QMS – Medical Devices Quality Management Systems
11		And All Other Standards (Compliance)

#### **QUALITY MANAGEMENT SYSTEM**





ISO 9001 is entitled as the international standard that designates provision for a quality management system (QMS). It is published in 1987 by the International Organization for Standardization (ISO), a worldwide agency that includes the national standards bodies of over 160 countries in the world.

2015 is the most prestigious standard in the ISO 9001 series and the only standard in the series to which businesses can certify the value of their management system.

#### ISO 9001 designates provisions for a quality management system when a corporation:

- Requires to showcase its capability to constantly offer products and services that meet customer and applicable statutory and regulatory requirements.
- Intends to improve customer satisfaction by effectively applying system, comprising processes for enhancing the system and the affirmation of compliance with customer and applicable statutory as well as regulatory concerns.

#### Benefits of ISO 9001:

- Puts great importance on leadership engagement
- Helps address organizational risks and opportunities in a structured way
- Uses common structure and terms, that are specifically helpful to organizations using multiple management systems, such as those for the environment, health and safety, or business stability.
- Addresses supply chain management more efficiently
- More user-friendly for service and knowledge-based organizations

#### **ENVIRONMENTAL MANAGEMENT SYSTEM**

02



ISO 14001 Environmental Management System (EMS) is defined as a systematic framework to effectively regulate the immediate as well as long-term environmental impacts of a corporation's products, services and processes.

ISO 14001 designates the requirements of an environmental management system that a corporation uses to improve its environmental performance. It is ideal to implement ISO 14001 in a corporation that seeks to regulate its environmental responsibilities in a systematic way, contributing to the environmental pillar of sustainability.

#### Benefits of ISO 14001:

- Recognizes cost savings with emphasis on resource, waste and energy management
- Develops corporate image and credibility
- Quantifies, monitors and controls the impact of operations on the environment, now and in the future
- Guarantees legislative awareness and compliance
- Enhances the environmental performance of supply chain
- Protect the business, assets, shareholders and directors
- Potentially reduces public liability insurance costs for your organization
- Grows your access to business partners and potential customers

As an internationally accredited Certification Body for various management systems, Velosi's certificates are accepted and recognized globally. We also offer foundation & internal auditor training courses for the ISO 14001 environmental management system to better equip your company for the challenges of implementation, certification and continuous improvement.

#### **OHSAS 18001**

# OCCUPATIONAL HEALTH AND SAFETY MANAGEMENT SYSTEMS





Widely considered as the world's most accepted occupational health and safety management systems standard, OHSAS 18001 is perfect for organizations to implement practical occupational health and safety performance measures.

Occupational Health and Safety Management certification - OHSAS 18001 is a universal standard which gives organizations a proper system to distinguish, control and reduce the dangers related to health and safety inside the working environment. Implementing the OHSAS 18001 standard will impart a clear sign to your stakeholders that you consider your employee's health and safety as a priority within the organization as part of the social responsibility.

#### Benefits of OHSAS 18001:

- Promotes corporate image & credibility among stakeholders, regulators, customers, prospective clients and the public
- Embraces international best practice in relation to risk management
- Assures the health and well-being of employees, sub-contractors and the public
- Minimizes the liability of employers through adopting proactive controls
- Safeguards legislative awareness and compliance
- Mitigates accident and incident rates by reducing or eliminating workplace hazards
- Enhances the incident investigation process
- Improves employee motivation through the provision of a safer workplace and participation process

## OCCUPATIONAL HEALTH AND SAFETY MANAGEMENT SYSTEMS

04

First published in March 2018, ISO 45001 is a standard designed for the management systems of occupational health and safety (OH & S). The main objective of the ISO 45001 standard is to reduce the occupational injuries and diseases by promoting and protecting physical as well as mental health.

The ISO 45001 certification defines the diverse concerns required for occupational health & safety management system that enables businesses to cater safe and healthy workplaces by avoiding work-related injury and ill health, and by proactively enhancing its occupational health and safety performance.



#### Benefits of ISO 45001:

- Shows commitment to occupational health and safety with an internationally recognized certificate
- Boosts safety awareness and engagement among employees
- Mitigates occupational hazard incidents systematically
- Restrains business disruptions and unnecessary downtime
- Enhances brand image among clients, authorities, and investors
- Improves confidence in the fulfillment of legal & other compliance requirements
- Accomplishes alignment with other ISO standards & business systems, streamlining both inter and intra-organization communication



## FOOD SAFETY MANAGEMENT SYSTEM

05

ISO 22000 is a universal standard that signifies the necessities of a compelling Food Safety Management System (FSMS). This accreditation guarantees corporations that successfully enforced the food safety management system all through the food process chain, including production, processing, distribution, consumption, and disposal.

The certification offers strategic direction for businesses to improve their overall food safety performance based on the process approach and specified FSMS requirements in the standard. It is also responsible for constant improvement by providing a hygienic environment for the advancement of food and safety management system, and by minimizing the risk of low-quality food products.



#### Benefits of ISO 22000:

- Helps change the organization to a brand name in the market
- Gives confirmation to the customers that the food product is not dangerous for human consumption
- Improves the entire food safety chain management system and controls the low-quality products and health-risk foods
- Enhances customer satisfaction, retention and acquisition
- Incorporates existing ISO Standards
- Allows the integration of food safety and food quality management with other management systems like environmental management, sustainability, and health & safety
- Enables small and/or less developed companies to implement a robust food safety management system
- Attains customer, statutory & regulatory compliance
- Gains business credentials and build transparency in the overall business process

#### **HACCP**

## HAZARD ANALYSIS & CRITICAL CONTROL POINTS

06

The Hazard Analysis & Critical Control Points (HACCP) system focuses on food safety. This study recognizes potential hazards from raw material production to consumption of the finished product, including manufacturing, procurement, handling and distribution. HACCP guaranteeing control measures are accepted, checked and observed before execution.

#### HACCP Systematic Approach:

- Execute hazard analysis.
- Define the critical control points (CCPs).
- Identify critical limits.
- Create monitoring procedures.
- Promote corrective actions.
- Establish verification procedures.
- Implement proper record-keeping & documentation procedures.

#### Benefits of HACCP:

- Provides excellent hazard control
- Identify corrective actions immediately
- Maintain food safety
- Attract more customer
- Increase sales
- Ensure public safety
- Employee involvement and trust



## INFORMATION TECHNOLOGY – SERVICES MANAGEMENT SYSTEM

07

ISO 20000 is one of the most accepted global certifications for quality management for Information Technology Service Management (ITSM). The ISO 20000 certification implements a series of standardized requirements for the IT service management system.

ISO 20000 is a service management system (SMS) guideline that defines specific requirements for the service provider for planning, establishing, implementing, operating, monitoring, reviewing, maintaining and improving a Service Management System (SMS). The specifications of the certification comprise the design, transition, delivery and enhancement of services to accomplish agreed service requirements.

#### Benefits of ISO 20000:

- Helps set up the definition of IT services and their processes
- Ensures to keep stability in the quality of the delivered services
- Improves customer satisfaction in service delivery capacity of the business



# INFORMATION SECURITY MANAGEMENT SYSTEM





ISO 27001 is a widely recognized international standard for managing the risks posed to the security of information a corporation holds. Certification to ISO 27001 enables organizations to prove to their clients and other stakeholders that they are managing the security of the business information using the most popular international best practices.

#### Benefits of ISO 27001:

- Ensures that the information safe and confidential
- Offers customers and stakeholders with confidence in managing risk
- Allows the secure exchange of information
- Helps comply with other regulations (e.g. SOX)
- Gives a competitive advantage
- Enhances customer satisfaction that eventually improves client retention
- Keeps consistency in the delivery of your service or product
- Effectively manages and minimizes risk exposure
- Creates a culture of security
- Safeguards the company, assets, shareholders and directors

#### **ENERGY MANAGEMENT SYSTEM**



Established by the International Organization for Standardization (ISO), ISO 50001 is a new international standard for energy management systems. It is specially developed for organizations committed to focusing on their impact, preserving resources and developing the essence through a powerful energy management method.

Replacing the European standard, EN 16001, ISO 50001 is conceived as an international certification that defines particular concerns to establish, implement, maintain and enhance an energy management system, with the objective to help a business follow a methodical approach in attaining constant improvement of energy performance, involving energy efficiency, energy use and consumption.

#### Benefits of ISO 50001:

- Internationally recognized International Standard
- Energy cutback of up 10% within the first 12 months
- Minimized greenhouse gas (GHG) emissions and carbon footprint
- Assists in accordance with present and future voluntary and/or mandatory energy efficiency targets
- Improves corporate image and credibility among clients and stakeholders
- Helps make informed decision-making processes from system design through to operation & maintenance
- Enhanced energy awareness among employees at all levels
- Updated operational efficiencies and maintenance practices



# QMS -MEDICAL DEVICES QUALITY MANAGEMENT SYSTEMS



ISO 13485 is the most accepted global standard for quality management in the medical device industry. It is issued by the International Organization for Standardization (ISO) and is considered as an ideal solution to meet the extensive requirements for a quality management system in the medical device sector.

The ISO 13485 standard characterizes discrete specifications needed for a quality management system needed by medical device organizations around the world. The certification is implemented where a corporation requires to manifest its capability to offer medical devices and related services that constantly meet customer and appropriate regulatory requirements.

#### Benefits of ISO 13485:

- Improves efficiency, cut costs and monitor supply chain performance
- Escalates access to more markets worldwide with certification
- Shows that the business produces safer and effective medical devices
- Outlines how to review and improve processes across your organization
- Regulatory meets requirements and customer expectations

## TRAINING COURSES

At Velosi, we believe that in order for an organization to adapt to the quality management system procedures, there should be an individual within the company who has the full capability to implement the international business protocols, allowing the company to expand without sacrificing the workplace and customer safety.

With our in-house instructors and experts, we can support your company by providing training courses that offer in-depth knowledge required for specific business types, and ISO standards to equip your team with the knowledge and skills to deliver sustainable quality.



# VELOSI OFFERS DIFFERENT TRAINING COURSES FOR THE BELOW ISO STANDARDS:

ISO 9001 - Quality Management Systems Awareness | Internal Auditor | Transition | Lead Auditor ISO 14001 - Environment Management System Awareness | Internal Auditor | Transition | Lead Auditor OHSAS 18001 - Occupational Health & Safety Management Systems Awareness | Internal Auditor | Lead Auditor ISO 45001 - Occupational Health & Safety Management Systems Awareness | Internal Auditor | Lead Auditor ISO 22000 - Food Safety Management System Awareness | Internal Auditor | Lead Auditor **HACCP - Hazard Analysis & Critical Control Points** Awareness | Internal Auditor ISO 20000 - Information Technology - Services Management System Awareness | Internal Auditor ISO 27001 - Information Security Management System Awareness | Internal Auditor ISO 50001 - Energy Management System Awareness | Internal Auditor ISO 13485 - QMS - Medical Devices Quality Management Systems Awareness | Internal Auditor



# ISO CERTIFICATION PROCESS

Velosi provides unique ISO certification services to help companies achieve greater performance by defining the necessary business operation's steps and procedures that the companies must implement to meet their goals and objectives.

# CERTIFICATION PROCESS INVOLVES

- Selection of certification required
- Full knowledge about the goal to achieve
- Information gathering
- Review of the existing quality management system
- Technical support from competent staff available
- Management involvement
- Identification of non-conformity
- Awareness of ISO documentation in order to implement the improvement required







## WHY CHOOSE US?

- We listen carefully and connect with our clients easily.
- Velosi will help you find the right certification structure that suits your organization which is flexible enough to remain significant as your business diversifies and grows.
- We ensure that all of our auditors have enough knowledge not just in the specific standards but also within the business operation that they audit.
- We are committed to providing continuity of auditors to ensure the consistency of your certification program.
- We link you to similar organizations or potential business partners across the globe.
- We have strong elements of technical knowledge and believe in upholding reliability.
- We also provide training for ISO accreditation for awareness and internal audit to enhance knowledge on implementation and continuous improvement of the quality management system.

#### **OUR STRENGTHS**















# SOME OF OUR CLIENTS

Since 2010, we have successfully executed more than 100 prestigious projects awarded by some of the leading multinational companies in the energy sector. We are working with some of the world's largest energy companies, including ADNOC, Samsung, Siemens, Al Jaber, ADOC, Larsen, Worley Parsons, CCIC, PALL, PRISMO, GIFFIN, Al Jazira, MARAFIQ, UNICEP, Petrofac, NDC, ZAKUM, Hyundai, FSIME Construction LLC, Black Cat Engineering & Construction W.L.L and many others, who regard Velosi as a one-stop-center for ISO Certification & Training Services.



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#### **Associate Offices Worldwide**





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Indonesia



Mongolia



Saudi Arabia



Vietnam



Bahrain







Kuwait





Pakistan



Philippines



South Korea



Thailand

South Africa





